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CERTIFIED RESTORATION DRYCLEANING NETWORK (CRDN) IMPLEMENTS XACTWARE TOOLS

OREM, UTAH, March 20, 2007—Xactimate users looking for specialty drycleaning and textile restoration services will have an easier time finding them after a new agreement between Certified Restoration Drycleaning Network (CRDN) and Xactware. CRDN is implementing XactNet and Xactimate Online – Textile Restoration from Xactware.

CRDN will be a default option in the Xactimate referral assignment process, which allows any Xactimate user—insurance company or contractor—to send an electronic referral assignment to CRDN via XactNet. Adjusters who use Xactimate will have access to CRDN data for assignment tracking and management reports.

CRDN is an international network of textile professionals who specialize in insurance restoration laundry and dry-cleaning services for all types of loss, including fire, smoke, water, mold, and other contaminants. CRDN serves customers in the United States, Canada, and the United Kingdom.

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“Collaborating with Xactware not only provides CRDN with the tools and resources needed to create the most accurate claims, but it will now make it much easier for adjusters and contractors to send CRDN textile restoration assignments directly through XactNet,” says Wayne Wudyka, CEO and founder of CRDN.

Currently, CRDN utilizes their own internal system, RestorNet, to write and manage their estimates. CRDN will now be able to merge their assignment workflow into XactNet, the property insurance industry’s first and most reliable claims network, while still utilizing their internal processes in conjunction with Xactimate Online – Textile Restoration.

The Xactimate Online specialty provider workflow combines published pricing data with electronic claims assignments and is completely customizable to meet the needs of a variety of specialized service providers such as CRDN.

“CRDN has an impressive reputation for providing outstanding service to the property insurance industry in many countries throughout the world,” said Jim Loveland, Xactware President and CEO. “We are pleased to provide them with the products and tools needed to streamline and enhance their already superb services.”

About Certified Restoration Drycleaning Network (CRDN)

The Certified Restoration Drycleaning Network (CRDN) is an international organization of experienced, highly trained textile restoration specialists who perform insurance restoration laundry and drycleaning services for all types of loss. Adept at restoring textiles damaged by fire, smoke, water or exposure to mold and other contaminants, CRDN members offer an effective, efficient and proven solution for insurance professionals. CRDN currently operates in the United States, United Kingdom and Canada. The organization’s Web site is www.CRDN.com, and claims assignment can be made across the U.S. by calling 1-800-963-CRDN (2736).

About Xactware Solutions, Inc.

Xactware Solutions, Inc. (Xactware) is a wholly owned subsidiary of ISO specializing in the property insurance, remodeling and restoration industries. Xactware’s technology tools include software estimating programs for PCs and tablet PCs, as well as powerful online systems for replacement-cost calculations, estimate tracking and data trending in real time. For more information about Xactware’s products and services, contact Xactware at 1-800-424-9228 or contact us [online](#).

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