

TEXTILE Restoration NEWS

A quarterly publication containing important insights and useful information for insurance adjusters and contractors



Because Response Matters and Caring Counts®

**For 24 hr. claims assignment,
call 1-800-963-CRDN
(1-866-897-2736)
or visit www.CRDN.ca**

CRDN Named Nation's Third Fastest Growing Franchise

CRDN has earned the rank of #3 on the 2007 list of fastest growing new U.S. franchises, according to Franchise Times magazine. This is the third consecutive year CRDN has been recognized, placing #6 in 2006 after debuting at #4 in 2005. The magazine's annual "Fast 55" list identifies companies with the fastest unit growth for concepts that started franchising after 1997.

CRDN IMPLEMENTS XACTWARE TOOLS

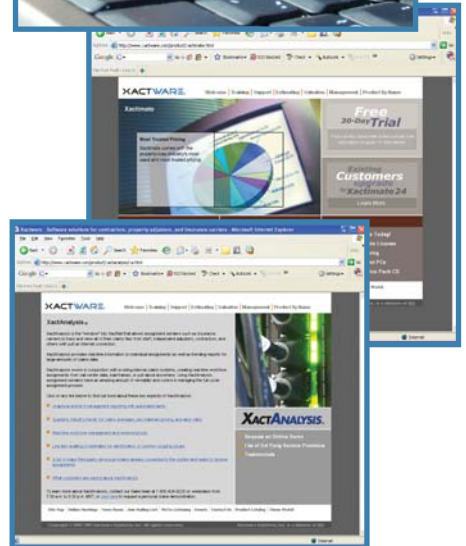
Xactimate users looking for specialty drycleaning and textile restoration services will have an easier time finding them after a new agreement between Certified Restoration Drycleaning Network (CRDN) and Xactware. CRDN is implementing XactNet and Xactimate Online – Textile Restoration from Xactware.

CRDN will be a default option in the Xactimate referral assignment process, which allows any Xactimate user – insurance company or contractor – to send an electronic referral assignment to CRDN via XactNet. Adjusters who use Xactimate will have access to CRDN data for assignment tracking and management reports.

"Collaborating with Xactware not only provides CRDN with the tools and resources needed to create the most accurate claims, but it will now make it much easier for adjusters and contractors to send CRDN textile restoration assignments directly through XactNet," says Wayne Wudyka, CEO of CRDN.

Currently, CRDN utilizes its own internal system, RestorNet®, to write and manage their estimates. CRDN now will be able to merge their assignment workflow into XactNet, the property insurance industry's first and most reliable claims network, while still utilizing their internal processes in conjunction with Xactimate Online – Textile Restoration.

The Xactimate Online specialty provider workflow combines published pricing data with electronic claims assignments and is completely customizable to meet the needs of a variety of specialized service providers such as CRDN.



"CRDN has an impressive reputation for providing outstanding service to the property insurance industry in many countries throughout the world," said Jim Loveland, Xactware President and CEO. "We are pleased to provide them with the products and tools needed to streamline and enhance their already superb services."

MISSION STATEMENT

THROUGH A SHARED VISION, CRDN IS COMMITTED TO RESPECT AND SERVE THE NEEDS OF OUR TEAM MEMBERS, CUSTOMERS AND COMMUNITY WITH THE HIGHEST DEGREE OF QUALITY, EMPATHY AND INTEGRITY IN ALL ASPECTS OF OUR BUSINESS.

CRDN Completes 16 episodes of ABC-TV Show

CRDN recently participated in its 16th episode of "Extreme Makeover: Home Edition," ABC-TV's hit show, which completed its fourth season of giving well-deserving families a new home. As a season-long partner with the show, CRDN cleaned and restored clothing and textiles for families across the U.S.

"We are extremely proud to help 'Extreme Makeover: Home Edition' provide a fresh start for so many deserving families," said Wayne Wudyka, CEO of CRDN. "Our organization was founded on the

concept of assisting those in need by restoring garments and textiles—items that are very personal. CRDN's involvement with the show has been a natural fit, from the corporate level to the communities where we live and work," Wudyka added.

"Just as Extreme Makeover is committed to making a dramatic difference for well-deserving families, CRDN is dedicated to playing a valuable role when called upon to serve," concluded Wudyka.



2060 Coolidge Hwy.
Berkeley, MI 48072



Certified Restoration Drycleaning Network
2060 Coolidge Highway
Berkeley, MI 48072
Corporate Office: 1-800-520-CRDN
Claims Assignment: 1-800-963-CRDN
www.CRDN.com



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