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CRDN IMPLEMENTS XACTWARE TOOLS

Companies that use Xactware tools – either directly or through their legacy systems – now will have a direct connection to textile restoration services across the U.S. CRDN has launched an interface between its internal system (RestorNet®) and Xactimate Online that enables CRDN to provide Xactimate estimates using industry-standard Xactimate pricing, allowing the adjuster to focus on the scope of the job and customer satisfaction. Xactimate builds a comfort level in pricing, for all parties involved in the claims process.

As a result, CRDN has become the default option in the Xactimate referral assignment process for carriers that have qualified CRDN, allowing Xactware customers (insurance company or contractor) to send an electronic referral assignment to CRDN via XactAnalysis (adjusters) or Xactimate (contractors). Adjusters who use Xactimate will have access to CRDN data for assignment tracking and management reports.

The new interface, building on a relationship that began in 2001, allows CRDN to merge the assignment workflow into XactNet, the property insurance industry's first and most reliable claims network, in conjunction with Xactimate Online – Textile Restoration. The Xactimate Online specialty provider workflow combines published pricing data with electronic claims assignments and is completely customizable to meet the needs of a variety of specialized service providers such as CRDN.

"CRDN has an impressive reputation for providing outstanding service to the property insurance industry in many countries throughout the world," said Jim Loveland, Xactware President and CEO. "We are pleased to provide them with the products and tools needed to streamline and enhance their already superb services."



CRDN PARTNERS FOCUS ON RAISING THE STAKES

More than 300 CRDN partners and guests from across the United States, the United Kingdom and Canada gathered in Las Vegas mid-June for CRDN's annual international Convention. The event's theme, "Raising the Stakes," set an energetic tone that was supported by educational seminars, roundtable discussions and networking among members.

Guest speakers included executives from two major insurance carriers, two leading TPAs, a major insurance reconstruction and mitigation company and the industry's premier software solutions provider.

"The participation of such noteworthy industry professionals speaks volumes about the relevance and increasing importance of CRDN's services for the insurance community," said Wayne Wudyka, CRDN's CEO.

The three day event concluded with an awards ceremony to recognize CRDN members for their achievements in each of the three countries CRDN serves.

"We are very proud of the achievements of all our Partners, as their accomplishments signify the satisfaction of our clients and our ability to help homeowners in their time of need," Wudyka added. "CRDN is committed to consistent processes nationwide, and our local partners are setting the standard for textile restoration in each of their markets."



For claims assignment, call 1-800-963-CRDN or 1-800-963-2736.

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